



TAGSYS designs and manufactures a comprehensive multi-band RFID infrastructure for item-level tracking in a variety of industries. This universal infrastructure includes purpose-built readers and tags, as well as RFID management software, all designed to work together seamlessly in the most demanding environments. TAGSYS products automate labor-intensive processes, authenticates and safeguards goods, and enables real-time inventory and asset visibility.

With a proven track record of delivering reliable, high performance production systems, TAGSYS has deployed over 200 million tags and 90,000 reader systems to over 500 customers in more than 40 countries.

TAGSYS RFID solutions are currently deployed in a range of highly specialized vertical markets that include: Libraries, Textile Services, Pharmaceutical, and Fashion/Apparel.

The company is headquartered in Massachusetts with offices and R&D Centers in France and in Hong Kong.

## CASE STUDY:

# Using RFID to Manage Archived Documents and Files in Law Firms

### BACKGROUND

The French law firm, LHERMET LABIGNE & REMY (LLR), specializes in patent law and intellectual property for individuals and companies. The successful 50-person firm manages over 30,000 archived files and adds between 5,000 and 6,000 new files every year.

### CHALLENGE

During a routine business day, the firm uses an average of 70 to 80 individual client files. These files are stored in cabinets, shelves or desks and are accessed by all employees. LLR's logistics division handles database updates and supports the search and retrieval of files for any service department within the firm.

Until recently, file searching was a cumbersome task—especially since files frequently circulated among employees. As a result, locating a single file could take several days and require help from numerous employees. Spending time and using resources to locate files was not only inefficient but could lead to delays and client dissatisfaction.

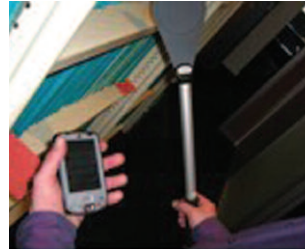
To improve productivity, LLR turned to TAGSYS and their partner, Ident, to implement a reliable and efficient system to track and quickly locate client files within the firm.

### TAGSYS RFID SOLUTIONS

The new RFID system features TAGSYS' Folio™ paper-thin, adhesive tags affixed to client files, TAGSYS' table-top RFID programming station, and a TAGSYS-based portable reader, all of which were integrated seamlessly with the existing file management software.

To deploy a reliable and fast file tracking system for LLR, IDENT and TAGSYS combined IDENT's Pocket-FILETRAK with TAGSYS' award-winning, wand-shaped, Wi-Fi inventory reader attached to a portable Pocket-PC terminal. The terminal runs MS Windows® Mobile 5.0 with IDENT's Pocket-FILETRAK and FILETRAK-Web software. By passing the wand over RFID-tagged files, the device instantly identifies files without any manual intervention. The system also enables LHermet to locate their files via a Web interface, hereby providing access to all employees.

**'The installation was completed quickly and efficiently. Our referencing and IT systems were not affected by the RFID implementation and installing RFID chips into our file system did not require any modifications to our existing system.'**  
Mr. Flatot – IT Director LHERMET LABIGNE & REMY (LLR)



TAGSYS develops comprehensive multi-band RFID infrastructure for item-level tracking. This universal infrastructure includes purpose-built readers and tags, as well as RFID management software, all designed to work together seamlessly, at the highest performance levels, in the most demanding environments. With a proven track record of delivering reliable production systems, TAGSYS has deployed over 100 million tags and 60,000 reader systems to over 500 customers in more than 40 countries. More information on TAGSYS can be found at [www.TAGSYSrfid.com](http://www.TAGSYSrfid.com).

## RESULTS

In a short amount of time, LLR began seeing an immediate return-on-investment from their now hassle-free system for managing their extensive archives.

Results include:

- A reduction in the amount of time spent searching for files
- A reduction in the amount of time spent inventorying files
- Acceleration of file or document check out and check in processes
- A better use of employee resources

**'Thanks to the RFID wand system, we can now inventory our files in less than 2 hours daily, and we can easily locate lost files or files which were not correctly programmed in just a few minutes. The overall productivity of the firm has improved greatly.'**

**- Mr. Remy - Associate Lawyer  
LHERMET LABIGNE & REMY (LLR)**

## CONCLUSION

Deploying an integrated RFID system in a busy law firm offers significant benefits to any organization that manages high volumes of densely stacked documents. It increases their productivity in the management of paper documents, resulting in a more efficient use of valuable resources and a better reliability.

**'Since the RFID system was implemented, we do not have to locate files by asking the last person who used it. Thanks to the RFID inventory wand, we can quickly locate the file we need when we need it.'**

**- Mr. Shal – Head of RFID Inventory  
LHERMET LABIGNE & REMY (LLR)**

[www.tagsysrfid.com](http://www.tagsysrfid.com)

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